

2 minutes

Warm-Up

- Form groups of 3-4 people.
- List all the Kanban practices that you can remember
- Tip: There are six of them.

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Warm-Up

15 min

Prepare Teach-Back for Practices

Summarizing the 6 General Practices

- Prepare a brief teach-back of 2 minutes per practice:
 - Summarize the practice.
 - Explain why is it important.
 - Use experiences from the simulation.
- You will present as a group later.

3. Policies

- Write explicit policies/rules for how work moves through the workflow
- What classifies a work item ready?
- When is it considered done?
- When is it ready for testing?
- You can have policies for both columns & swimlanes

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Teach-Back

7 minutes

Data Hunt: Have a look at the boards provided and gather information and patterns.

- What design elements can you find in boards, and how are they typically used?
- Find as many options how to Visualize Limit WIP as you can. When might those be appropriate?

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Data Hunt

15 minutes

Come up with ideas for policies that you might make explicit while using a Kanban system to manage your work.

- Make notes of what might go into the policies.
- Put your items on the board.
- You will go through them afterwards.

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Exercise: Explicit Policies

3 min

Classes of service

- Think about a trip you took lately, or other services you consume, e.g., online services.
- How were you as a customer and your requests treated?
- How did this compare to other customers?

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Exercise: Classes of service

15 minutes

Run a Team Kanban Meeting

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Exercise: Running a Kanban meeting

Pool of options